



COUNTY OF DARE

Water Department
600 Mustian St., Kill Devil Hills, NC 27948

Water Distribution

October 7, 2008

Phone (252) 475-5990

Fax (252) 441-2239

Dear Utility Water Customer:

Dare County will be changing its water utility accounts to a staggered billing cycle. This means that each customer will continue to be billed on a quarterly basis, but the meters will be read and billed in cycles.

Cycle three will be read November 3, 2008 and due December 15th. Cycle three encompasses all water accounts in Buxton, Colington and Duck.

Cycle one which encompasses all water accounts in Avon, Frisco, Kitty Hawk and Roanoke Island will be read on December 1, 2008, and will be due January 15th.

Cycle two encompasses all water accounts in Rodanthe, Waves, Salvo, Stumpy Point, Southern Shores, Martins Point and Hatteras. These bills will be read January 2, 2009 and due February 15th.

CYCLE ONE	Avon, Frisco, Kitty Hawk and Roanoke Island
CYCLE TWO	Rodanthe, Waves, Salvo, Stumpy Point, Southern Shores, Martins Point and Hatteras
CYCLE THREE	Buxton, Colington and Duck

All bills will be scheduled for mailing by the 15th of every month following the reading. The following is a list of the months that the bills will be mailed for each cycle.

CYCLE ONE	December	March	June	September
CYCLE TWO	January	April	July	October
CYCLE THREE	February	May	August	November

Keep in mind that cycle two water bills will be slightly higher during this transition period by one months more usage than normal. In an effort to minimize the potential for higher than normal consumption during this transition period the Water Department is offering to the customers located in cycle two who will not be occupying their properties or business to shut off and lock their meter service at no charge to the customer. This will prevent unauthorized water use or loss from ruptured pipes and broken fixtures. You or your realty company will be responsible for winterizing your property (opening faucets and draining pipes and hot water heater) Dare County Water Department will only turn service off and on.

You may contact Dare County Water Department in the service area of your property if you wish to request this service. Rodanthe, Waves and Salvo, local phone number is 252-475-5780 or 1-877-797-9287. The address is PO Box 500, Rodanthe, NC 27968.

Avon, Buxton, Frisco Hatteras and Stumpy Point, local phone 252-475-5760 or 1-877-613-4005. The address is PO Box 578 Buxton, NC 27920.

Roanoke Island, Duck, Kitty Hawk, Southern Shores and Colington, local phone 252-475-5990 or 1-877-998-9283. The address is 600 Mustian Street, Kill Devil Hills, NC 27948

If you have any questions or concerns about this please don't hesitate to contact our offices.

CYCLE BILLING SCHEDULE

CYCLE THREE:

Bills mailed November 15, 2008
Bill payment due in office December 15, 2008
Past due bills mailed December 18, 2008 with 10% penalty
Meters locked for non-payment January 5, 2009

CYCLE ONE:

Bills mailed December 15, 2008
Bill payment due in office by January 15, 2009
Past due bills mailed January 19, 2009 with 10% penalty
Meters locked for non-payment February 3, 2009

CYCLE TWO:

Bills mailed January 15, 2009
Bill payment due in office by February 15, 2009
Past due bills mailed February 17, 2009 with 10% penalty
Meters locked for non-payment March 4, 2009

CYCLE THREE:

Bills mailed February 15, 2009
Bill payment due in office by March 15, 2009
Past due bills mailed March 17, 2009 with 10% penalty
Meters locked for non-payment April 2, 2009

CYCLE ONE:

Bills mailed March 15, 2009
Bill payment due in office by April 15, 2009
Past due bills mailed April 17, 2009 with 10% penalty
Meters locked for non-payment May 1, 2009

CYCLE TWO:

Bills mailed April 15, 2009
Bill payment due in office by May 15, 2009
Past due bills mailed May 19, 2009 with 10% penalty
Meters locked for non-payment June 2, 2009

CYCLE THREE:

Bills mailed May 15, 2009
Bill payment due in office by June 15, 2009
Past due bills mailed June 17, 2009 with 10% penalty
Meters locked for non-payment July 2, 2009

CYCLE ONE:

Bills mailed June 15, 2009
Bill payment due in office by July 15, 2009
Past due bills mailed July 20, 2009 with 10% penalty
Meters locked for non-payment August 4, 2009

CYCLE TWO:

Bills mailed July 15, 2009
Bill payment due in office by August 15, 2009
Past due bills mailed August 18, 2009 with 10% penalty
Meters locked for non-payment September 2, 2009

CYCLE THREE:

Bills mailed August 15, 2009
Bill payment due in office by September 15, 2009
Past due bills mailed September 18, 2009
Meters locked for non-payment October 1, 2009

CYCLE ONE:

Bills mailed September 15, 2009
Bill payment due in office by October 15, 2009
Past due bills mailed Oct 19, 2009 with 10% penalty
Meters locked for non-payment November 3, 2009

CYCLE TWO:

Bills mailed October 15, 2009
Bill payment due in office by November 15, 2009
Past due bills mailed Nov 18, 2009 with 10% penalty
Meters locked for non-payment December 1, 2009

CYCLE THREE:

Bills mailed November 15, 2009
Bill payment due in office by December 15, 2009
Past due bills sent Dec 18, 2009 with 10% penalty
Meters locked for non-payment January 5, 2010